

# Case Study – ISO27001 Information Security Management



“RKMS helped Outsourcery design and implement an ISO 27001 management system that is tailored perfectly for our business, and achieved certification at the first attempt. It was a great engagement between our organisations, and proved the foundation of our ongoing relationship “

Colin Bell – Business Improvement & ISMS Manager

John Herring - RKMS  
Trudie Newhouse - RKMS  
Colin Bell - Outsourcery Business Improvement and Information Security Manager

## Project Objectives:

To assist the client to achieve certification to ISO27001 Information security Management Standard to enable Outsourcery to clients that their data is in safe and secure hands.

## Background:

Outsourcery are one of the UK's leading providers of cloud-based IT & business communications solutions - delivering cloud services to customers of all sizes since 2007. Their award-winning mobile voice and data service on the O2 network also makes them experts in delivering the power of cloud services to smartphones and tablet devices. Operating throughout the UK, Outsourcery employs 150 people across three offices and is a founder member of the Cloud Industry Forum (CIF).

RKMS were approached by Outsourcery to assist them to achieve certification to ISO27001. Our consultants worked closely with the company to develop documentation including asset registers, policies, operational controls and identify security risks and appropriate control measures.

## Guidance & Assistance Provided:

An initial gap analysis had taken place RKMS worked with Outsourcery to develop a framework and action plan for implementation. The system was developed utilising the clients SharePoint intranet systems which provided all staff with access to the system

## Outcomes:

The company was assessed by ISOQAR a UKAS accredited Certification Body and successfully achieved certification at the first attempt. The assessor commented that their management system was one of if not the best they had assessed to date.

RKMS were further engaged by Outsourcery to assist them to achieve IOS9001 & ISO14001 through integration with the system developed for ISO27001.



*RKMS have over 20 years experience in risk and compliance other services include, business improvement/lean management, environmental health & safety support and ISO standards implementation*

**RKMS**  
Lancaster House, Amy Johnson Way  
Blackpool, Lancashire FY4 2RP  
T: 0844 815 7765 E: info@rkmsuk.co.uk W: www.rkmsuk.co.uk