

# Case Study – ISO14001 & OHSAS18001



## Lean Team:

Brain Butler	RKMS / Accelerate
Paul Bullivant	RKMS
Stephanie Thomson	Authentix

“This is the first time Authentix have been involved with Lean Management Projects and seeing the cost saving benefits to the company this will be the start of many. The company will continue to hold new events, not only in the UK office, but at our head office in Dallas USA.”

**Stephanie Thomson: Global Production Director**

## Project Objectives:

To identify productivity improvement through lean management techniques via the manufacturing Advisory Service programme.

## Background:

Authentix is the global leader in authentication and provides brand protection solutions for the oil and gas, pharmaceutical, consumer, tobacco, spirits, and agrochemical industries, as well as fiscal tax recovery and security services for governments worldwide

## Assistance Provided:

The Company Senior Management were introduced to the concept of ‘Lean’ thinking & the tools and techniques associated with ‘Lean’. This was achieved using the Insight Day titled ‘A Practical introduction to Lean manufacturing’ which was delivered by Paul Bullivant of RKMS to the senior management team (a total of 5 employees). The senior management mapped the processes used by the business & identified the main areas where it was felt improvements could be made. Junior managers were then consulted to ensure agreement, and an improvement team was given the task of investigating the current situation and presenting improvement options.

The main areas of focus were: -

- Performance management
- Lean Manufacturing
- Workplace organisation
- Process mapping
- On site assistance was provided by RKMS to ensure the projects were completed satisfactorily and the lean techniques were understood and implemented

## Outcomes:

A total of six projects were chosen by the Team members & initial data-gathering commenced during November 2014. Regular internal project review meetings were held with the Production Manager (Continuous Improvement Champion) to ensure that the momentum gained by the workshops was not lost when the staff returned to their normal duties. The projects being undertaken were visible to the whole of the workforce.

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