

# Case Study – ISO9001



“Using the expertise RKMS offered, Danbro were able to focus their efforts in developing and maintaining an effective quality management system. Through the advice and support received Danbro was successful in achieving and continues to maintain the ISO 9001: 2008 standard”



## Consultant

John Keen

## ISO Team

Emma Hollindale - Assistant to the Directors

## Project Objectives

To carry out a gap analysis of Danbro Accounting's existing processes and procedures against the ISO9001 Standards. To produce a short report of the gap analysis results identifying areas currently compliant and those requiring development. This is then to be used to assist Danbro produce an action plan to achieve ISO9001. Ad hoc support was also to be provided as and when required to assist Danbro in the preparation for ISO9001 accreditation.

## Background

Danbro are a firm of regulated accountants who are specialists in providing accounting solutions to thousands of contractors and temporary workers across the UK.

## Assistance Provided

A gap analysis was undertaken and an action plan generated. This was followed up with on site on to one support to achieve the goals set in the action plan

A fully electronic and integrated management system was developed to cover all requirements of the standard as well as providing detailed instructions on how related activities are controlled by the company.

## Outcomes

The company obtained certification to ISO9001 standards at the first assessment and have the capability to maintain the system in house following the training delivered.



*RKMS have over 20 years experience in risk and compliance other services include, business improvement/lean management, environmental health & safety support and ISO standards implementation*

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