

QUALITY



ISO 9001

What is ISO 9001?

ISO 9001 is the international standard for Quality Management, this focuses on tightening business procedures up and making processes more formalised.

This focuses on areas in the organisation such as: Training, Maintenance, Corrective Actions – Making sure you are evaluating issues to make sure if anything goes wrong you can put a solution in place to correct this and ensure repeat occurrences don't occur.

Who is ISO 9001 for?

ISO 9001 is for any company in any sector that is wanting to take that next step in quality management and run a tighter ship.

Typical time to certification?

It usually takes 6-8 months from start to finish to be certified to ISO 9001.

What are the Benefits?

Internationally Recognised Badge of Quality

Having an internationally recognised certification badge on your company website and literature, enables you to stand out from the competition and proves your absolute commitment to quality.

Customer Focus

One of the quality management principles that are the foundation of ISO 9001, is to improve customer satisfaction by planning for and striving to meet customer requirements. By improving your customer satisfaction, you will gain more repeat customers, since happy and satisfied customers are the key to retaining customer loyalty. And such customers secure your business and guarantee future revenues.

Systematic approach to management

When you identify, understand and manage interrelated processes as a system, it contributes significantly to achieving your goals and objectives.

Improves your chances with PQQ's and Tendering

ISO 9001 is a requirement for almost every PQQ that companies release. Having ISO in place or 'ticking the box' on PQQs will significantly improve your chances of getting to the next stage. You will never lose work by having ISO, it will only ever strengthen opportunities.

Factual approach to decision making

A clearer understanding of real data and information will help with effective and strategic decision making.

Mutually beneficial supplier relationships

Your suppliers can be key to your business and it's important to work closely with them in a mutually beneficial way to create value for both organizations.