

## Concept Management Consultants



# CONCEPT MANAGEMENT

RE-CYCLING, RE-DEFINED

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### INDUSTRY

Data Security / Destruction

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### SERVICES

ISO 9001  
ISO 14001  
ISO 27001

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### OUTCOME

UKAS Accredited certification  
and Improved Efficiency

“We have engaged with RKMS for the past 3 years to assist Concept Management Consultants to achieve and maintain certification to ISO9001, ISO14001 & ISO27001 and to also assist with general H&S support.

RKMS manage our internal audit process ensuring we cover all areas of the standards we are certified to by BSI as well as attending the external certification audit(s) and providing evidence of compliance. We find their audit practice is extremely useful in identifying any areas of improvement as well as providing advice and guidance on suitable and effective action(s) to rectify any issues identified during the internal audit process.

We also use their issosmart online portal which greatly assists us in task management and relaying information throughout our organisation.

During the past 3 years we have found the auditors provided by RKMS to be completely professional and have assisted us greatly in improving our performance and compliance and feel this has helped us develop and grow as company knowing we have solid foundations in place and effective operational procedures that are challenged and enhanced by the internal audit process.

I would have no hesitation in recommending RKMS”

Concept Management Consultants provide a confidential and secure data destruction service for many private and public sector organisations including the Ministry of Defence, Police Forces, Local Authorities and NHS sites.

As such we must ensure we have the highest level of compliance with our policy and procedures as well as complying with our operating licences.

#### ISO Project

RKMS has provided HSQE & Infosec support to assist Concept Management Consultants to achieve and maintain certification to ISO9001, ISO14001 & ISO27001.

Provision of outsourced support to undertake internal audits of processes ensuring compliance to the standards

certified to by BSI. This also involves as attending the external certification audit(s) and providing evidence of compliance.

RKMS also provide a cutting-edge cloud hosted issosmart™ online portal which greatly assists us in task management and relaying information throughout our organisation.

#### Outcome(s)

Since engaging with RKMS Concept Management have transferred their initial ISO9001 certification to a UKAS accredited Certification Body BSI and have also gained & maintained certification to ISO14001 & ISO27001 with minimal issues. The support provided has assisted the organisation to make significant advancements in compliance through continual improvement driven by the internal audit process.

Teamworking and transparency of processes have been enhanced to new levels.