

Neales Waste Management



INDUSTRY

Waste Management
Recycling

SERVICES

ISO 9001
ISO 14001
H&S Support
L3 FAW
issosmart®

OUTCOME

Successfully retained certification to ISO 9001 and ISO 14001 ensuring continuation of current accredited certification.

Successfully trained staff in Level 3 First Aid at Work.

“We can’t thank Alan & RKMS enough for helping us get back on track and keep our ISO Accreditation.”

From humble beginnings back in 1991 with one skip vehicle to now providing hazardous waste collection services to power stations, hospitals and manufacturing sites across the whole of the North West, Neales Waste Management has always strived to put the customer first with the provision of bespoke services to cater for individual needs.

In an ever growing and changing industry, our service provision is constantly changing and improving to meet our customer requirements and always ensures that the service undertaken is in line with any changes to legislation.

In 2008 we opened a transfer facility in Blackburn to hazardous wastes including WEEE waste and asbestos waste. As we outgrew the facility, we moved our depot to our current Hazardous Waste Transfer Station based at Blackrod, Bolton which opened in 2014.

We are now able to receive a full range of hazardous wastes including:

- WEEE waste
- Fluorescent Tubes
- Batteries
- Gas cylinders and Aerosols
- Oily rags and filters
- Oil and coolant
- Nominally empty packaging
- Paints and adhesives

Project

This was a collaborative effort between Neales Waste Management and RKMS to retain their ISO certification.

We offered expert support and guidance to get them back on track, enabling effective preparation for the external audit and ultimately achieving ISO certification.

This consisted of reviewing and updating procedures and documentation, conducting internal audits and assisting with the management review.

We had a team of consultants work simultaneously to ensure the project was delivered in a short timeframe.

The use of the issosmart® system was also an integral part of this project to ensure timely delivery by utilising the built-in legal register and task manager functionality.

Outcome(s)

Neales Waste Management retained **ISO 9001** and **ISO 14001** certifications, ensuring contract continuity. With **issosmart®**, system maintenance is streamlined. We regularly also assist with **HSE compliance** and also helped with their request to provide **first aid training**.