

## CASE STUDY



CBES provides constructive solutions for new and existing clients within a variety of sectors including retail, health and education across the UK. The company's extensive portfolio of services is delivered from six regional offices providing UK wide coverage under the following disciplines: construction, mechanical and electrical, security systems, food systems, risk management and refrigeration.

"Being involved in Lean Training has allowed the team to demonstrate to management how improvements can be made from the bottom up. Our confidence has grown through involvement and we aim to continue to make CBES a more efficient and productive organisation"

CBES Refurbishment Lean team



### Lean Project

This CBES team were looking at operations within the Bakery Asset Renewals & Refurbishment Department responsible for servicing Asda Bakery equipment UK wide.

The initial project objectives were to:

- Get a good overview of how units move through the site (process) – Bakery Assets
- Analyse the current processes and identify waste / inefficiency
- Target improvements with all staff
- Plan and implement improvement

16 hours per week lost to chasing parts and dealing with delays

15 hours per day of operators moving parts around site due to space issues

Collectively these were costing the company approx. **£83,000** per annum in non- value added use of resource.

### Outcome(s)

The team looked at the schedules of work flowing through from Asda and planned how more units could be processed through the site with the improvement plan relating to workplace organisation.

- Cleared out the clutter – non-core components
- Re-designed work flow through the site – 5S workplace organisation
- Created a new bay and resource with an engineer
- Focused engineers on Value Added work
- Managed the supply chain both internal and external.
- Increased despatch of specific loan equipment to increase sales turnover by approx. **£35,000**
- Increased despatch of repairs with a potential to increase sales turnover by approx. **£92,000**
- Higher throughput of refurbishment equipment with the potential to increase sales by approx. **£125,000**

This programme is now available co-funded with a Government contribution of 90% via the apprenticeship scheme. For further details call **01253 808380** [info@rkmsuk.co.uk](mailto:info@rkmsuk.co.uk)



Education & Skills Funding Agency



British Chambers of Commerce

accelerate,



MEMBER



Chartered Management Institute



Centre No: 045767



Approved HABC Centre



INVESTOR IN PEOPLE

